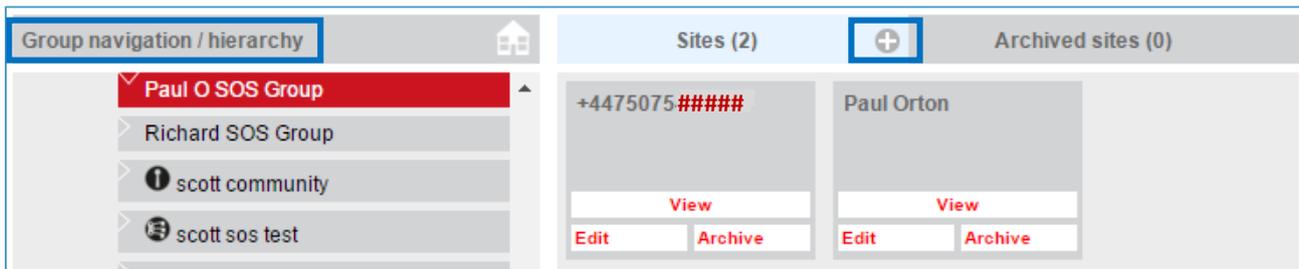


Setting up webeyesos

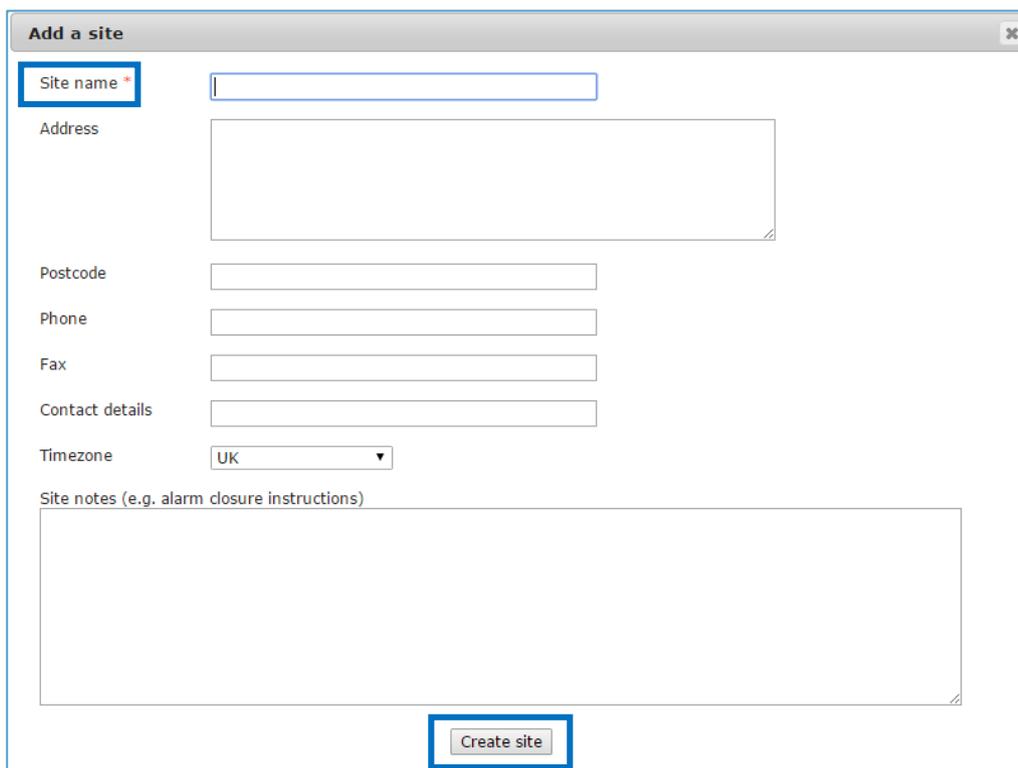
Creating a webeyesos site (In this case a site in a physical sense is a “mobile phone” with either IOS or Android operating system installed thereon. Webeye was originally designed for sites to be physical place with an address so we are having to adapt our minds and think of it differently to encompass SOS)

From your ‘Group navigation / hierarchy’ select the group in which you want to create your webeyesos site.

To create a new site, select the ‘+’ icon on the ‘Sites’ header which will reveal the ‘Add a site’ box.



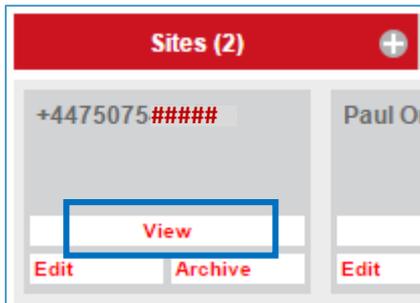
The ‘Site name’ must be the mobile phone number of the device you wish to add, using the following format for UK customers, **+4475075#####**. Once you have completed the required fields, select ‘Create site’.



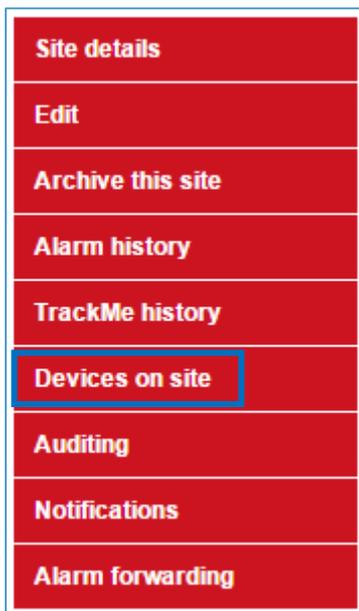
Adding device

You will now see that your site has been populated under the **'Sites'** heading, indicated by the telephone number you added previously.

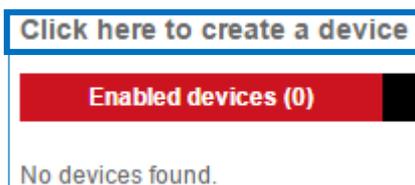
Select **'View'** on your newly created site



Select, **'Devices on site'** found on the left menu bar.



Select **'Click here to create a device'**.



You are now required to enter the details of the device you wish to add.

(1) Name of device
e.g. Outdoor cameras *

(2) Serial number of device (must be unique) *

(3) Type of device

(4) Connection token
(e.g. IP address or phone number with preceding +44)

(5) Should periodic signals be allowed in the alarm list for this device?

(6) Should signal poll failure be implemented for this device?

(7) Customer reference
(e.g. purchase order number)

Entry/exit action (SOS related devices only)

Submit

(1) The **'Name of device'** must be the mobile phone number of the device being added, using the following format for UK customers, **+4475075#####**

(2) The **'Serial number of device'** must be the mobile phone number of the device being added, using the following format, **4475075#####** (No '+' required or allowed in this field)

(3) The **'Type of device'** to select from the drop down menu is dependent on what you have signed up for. Select appropriately. Ensure you select the correct device for the service you require.

Type of device

Connection token
(e.g. IP address or phone number with preceding +44)

Should periodic signals be allowed in the alarm list for this device?

Should signal poll failure be implemented for this device?

DV-COP/cell
DV-COP/cell
DVR
RSI non-voice
RSI non-voice global
RSI voice
RSI voice global
Servision
SOS
SOS-ManDown
SOS-ManDown-TrackMe
SOSTrackMe
Webeye Assured

(4) The **'Connection token'** must be left blank, this will be generated when you first login and register with the mobile application.

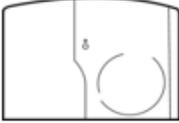
(5) (6) **'Should periodic signals be allowed in the alarm list for this device?'** & **'Should signal poll failure be implemented for this device?'** Ensure **'No'** is highlighted as this feature is not supported by webeyesos.

(7) **'Entry/exit action'**, option should be selected based upon customer preference.

Finally, select **'Submit'**. You can now see that your device has been populated into the sites **'Enabled devices'**.

Click here to create a device

Enabled devices (1)	Disabled devices (0)	Suspended devices (0)	Moved devices (0)
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Device name: **+4475075#####**
Serial number: 447507549053
Account number: 44018554
Device type: SOS-ManDown-TrackMe
Connection token:
Customer reference:
[Edit device](#)
[Manage peripheral devices](#)
[Suspend this device](#)



Creating a webeyesos user

To create a new user, select the **'+'** icon on the **'Users'** header which will reveal the **'Add a user'** box.

Group navigation / hierarchy

- Paul O SOS Group
- Richard SOS Group
- scott community
- scott sos test

Sites (2) + Archived sites (0) **Users (1) +**

Paul Orton (PAULSOSTEST)

[Edit](#) [Delete](#) [Alarms](#)

Ensure all fields marked **'*'** are completed. Select **'Create new user'**.

Add a user

Username (preferably an email address) *
example@email.com

Password *

Full name *
David Smith

Phone number (not separated by spaces)
12345678912

Mobile phone device type
Android

Country of residence
UK

Associated time zone
UK

Contact details

Is this user an administrator?
Administrators can configure groups, sites, devices and users.
 Yes No

Default alarm type.
 SAM (Standard Alarm Message)
 WEM (WebEye Message)

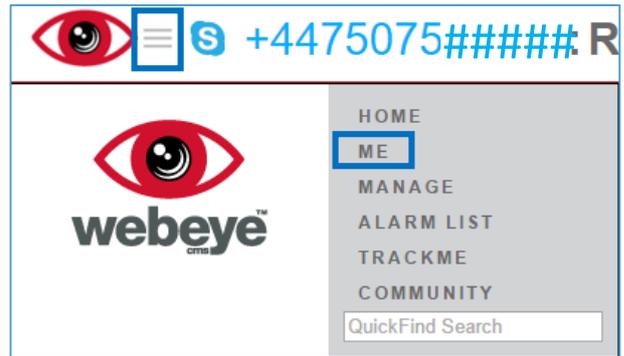
Select the level of alarm notification preference in the main browser on the Alarm Queue for this user.
 Audio notification only non-repeat
 Audio notification only with repeat
 Visual notification only non-repeat
 Visual notification only with repeat
 Audio and visual notification non-repeat
 Audio and visual notification with repeat

[Create new user](#)

Creating webeyesos PINs

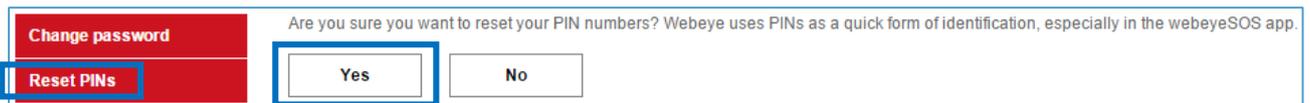
The final procedure is setting up your user identification PIN's.

Firstly you will need to login to monitor.webeyecms.com using the details of the user created for the webeyesos app. Once logged in, select the webeye menu bar next to the webeye logo. This will reveal a menu, from this, select **'ME'**.



Select **'Reset PIN's'**, you will be prompted as to whether you want to reset your PINs.

Select **'Yes'** to continue.



You will be presented with a numerical pad to enter your 4 digit PINs. These PINs are required for logging out of the webeyesos mobile application and use with Check-in, Man Down and Alarm cancel. These must be set before you register with the mobile application.

Your first PIN entry is your standard PIN used for acknowledging aspects of the app or logout. Enter your desired pin and select **'OK'**.

Your second PIN entry is your **'duress'** PIN used for entering when under duress used when entering the PIN against your will (for example when being threatened to do so). Enter your desired pin and select **'OK'**.

Now you have completed setting up your webeyesos site and device within the webeyecms monitoring platform. Please progress onto the **'App Management'** guide to begin configuring your webeyesos device.

