

# Webeye cms – in the browser

The browser is the central point for administering Webeye cms and allows users to receive and handle alarms. As well as monitoring alarms from the browser using the Alarm List page, the Manage page allows administrators complete control over their hierarchy. From the browser it is possible to:

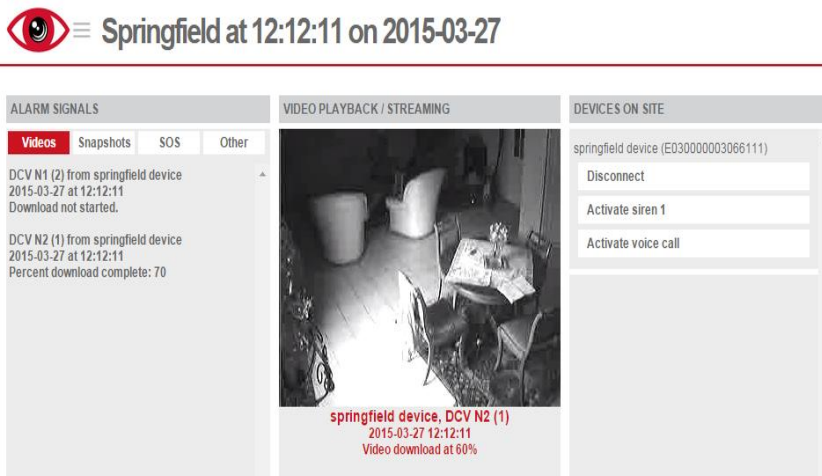
- Receive live alarms
- Handle live alarms e.g. activate sirens or relays
- View live and previous videos
- Go through the hierarchy viewing groups, sites and users
- Viewing sites
- Add groups
- Add sites
- View site auditing
- Add/remove/update users
- Allocate permissions to users
- Change mobile notification options for users

**And many more features in the future**

## Alarm handling

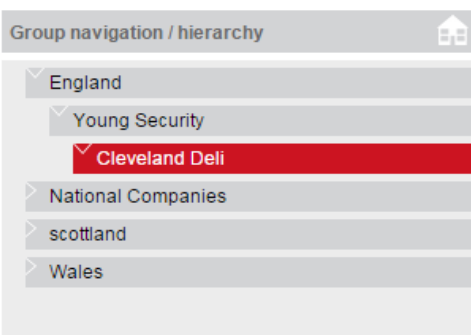
When selecting an alarm from the Alarm List a user will be taken to the alarm handling screen. The alarm handling screen allows a user to see site information, audit information (e.g. who has viewed the alarm); blind and video signal information and offers the ability, if connected, to activate sirens on the site.

Videos and blind signals are displayed on the left hand side. Clicking one will show the video and present available commands if the panel is connected.



If a panel is connected commands such as activating sirens or making a voice call will be displayed. Commands available will be dependent on type of device.

## Hierarchy navigation



The Manage page allows access to the complete hierarchy. Every group, site and user can be accessed from Manage.

The example on the left shows the Hierarchy of England it shows that England has Young Security and then Cleveland Deli as sub groups.

### Site record

The site record allows examination of all site details. The site record offers the following functionality:

- **View and edit the site details.** Any edit of the site name is recorded in the site audit trail. Other auditing functionality will be added to the site record in the future.
- **View the alarm history.** When a SAM alarm is closed, the alarm is placed into the site's alarm history. The alarm history shows previous closed alarms for that particular site. Aside from signal and audit examination, each SAM alarm entry in the history details which user closed the alarm, when they closed the alarm and what comments they provided when closing the alarm. If there are users receiving WEM alarms for a site WEMs are shown in the alarm history as well as SAMs.
- **View devices attached to the site.** A site can have one or devices (e.g. RSI alarm panels) attached to it. The "Devices" page in the site record allows a user to view blind and video signals received by a particular device. These are signals only and not alarms. For alarms view the "Alarm history" page.
- **View general audit information about the site.** Site auditing will be more comprehensive the further the Webeye platform is developed and these auditing for a site will include information such as if site details were changed or if a user enabled or disabled notifications for another user.
- **Manage alarm notifications sent to smart phone users for this site.** The "WebEyeAlert" (soon to be renamed "Notifications") page offers the ability to see all users at any level in the hierarchy and enable or disable them to receive app and/or SMS notifications.



### Springfield: Alarm history

Site details	Cleveland Deli >>> Springfield			
Edit	Activation time	Event type	Closure time	Closed by
Archive this site	2015-03-27 11:36:27 (your time)	Intrusion	2015-03-27 11:36:39 (your time)	cleveland1
Alarm history	2015-03-27 11:36:27 (site time)		2015-03-27 11:36:39 (site time)	
TrackMe history				
Devices on site				
Auditing				
Notifications				

Above: The alarm history for site "Springfield" under the group "Cleveland Deli"



### Springfield: Alarm notifications for Cleveland Deli

Site details	VDT >>> Big Security >>> England >>> Young Security >>> Cleveland Deli >>> Springfield				
Edit	This screen can be used to manage those users who want to receive notifications to their smart devices when alarms occur about alarms on this site to users within the hierarchy of this site. The table below shows the group currently being viewed. notifications to users for this site as appropriate. Please note that alarm notifications refers to the webeye cms smart phone/				
Archive this site	VDT >>> Big Security >>> England >>> Young Security >>> Cleveland Deli				
Alarm history	<u>Users from group Cleveland Deli registered to receive notifications from Springfield</u>				
TrackMe history	Users found in this group: 2 Use the table below to change the type of notifications users receive when an alarm is activated.				
Devices on site	<b>Username</b>	<b>App notification</b>	<b>SMS notification</b>	<b>Block status</b>	<b>Alarm type</b>
Auditing	cleveland1	✓	✗	Unblocked	SAM <a href="#">Click here to change to WEM</a>
Notifications	cleveland2	✗	✗	Unblocked	SAM <a href="#">Click here to change to WEM</a>
Alarm forwarding					

Above: The Webeye cms app notification options for the "Springfield" site. In the above image the user cleveland1 has registered his phone with the Webeye cms smartphone app and is enabled to receive notifications through the app, but disabled to receiving backup SMS notifications. The user cleveland2 has not registered but has options to enable SMS and notifications if he registers onto the app in the future.